



Mobile Device Management



Info Exchange's mobile device management (MDM) is the fastest and most comprehensive way to configure devices for enterprise access and secure corporate data on smartphones and tablets — all from a single screen.

This fully integrated cloud platform, simplifies MDM with rapid deployment, visibility and control that spans across mobile devices, applications and documents.

Deployment is quick. In just a few clicks, IT administrators can start enrolling devices and immediately manage the entire mobile device lifecycle — from enrollment to enterprise integration, configuration and management, monitoring and security, support, and analytics and reporting.

Meeting Your MDM Challenges

- Increase security & compliance enforcement
- Reduce the cost of supporting mobile assets
- Enhance application & performance management
- Ensure better business continuity
- Increase productivity & employee satisfaction

Why Info Exchange's MDM Solution

- Proven approach to cloud-based mobility management
- Powerful management & security to address the full mobility lifecycle
- Seamlessly integrates with all of your existing infrastructure
- Simple & fast with an exceptional customer experience

Instant Mobile Device Management

Info Exchange's MDM is an easy-to-use cloud platform with all the essential functionality for end-to-end management of today's mobile devices including iPhones, iPads, Androids, Kindle Fire devices, Windows Phones and BlackBerry smartphones.

MDM Essentials

- SMS, email or URL over-the-air (OTA) enrollment
- Passcode & encryption enforcement
- Email, VPN & Wi-Fi profiles
- Device restriction settings
- Remote locate, lock & wipe (full & selective)
- Jailbreak & root detection
- Policy updates & changes
- Compliance reporting

Complete Mobility Management

- Email access controls
- Corporate directory integration
- Certificate management
- BYOD privacy settings
- Event-based rules engine
- App management & distribution
- Secure document sharing
- Mobile expense management



Rapidly Enroll Mobile Devices

Info Exchange's mobile device management streamlines the platform set up and device enrollment process to make life simple for IT an yeas.

- Select MDM services and configure device enrollment settings
- Send enrollment requests over-the-air (OTA) using SMS, email, or a custom URL
- Authenticate against Active Directory/LDAP, using a one-time passcode, or with SAML
- Create and distribute customized acceptable-use policies and EULAs
- Register corporate and employee owned (BYOD) devices
- Initiate individual or bulk device enrollments
- Apply or modify default device policy settings

Integrate Mobile Devices with Enterprise Systems

Through our Cloud Extender, enterprise system integration is easy and straightforward, without the need for on-premises servers or network reconfigurations.

- Instant discovery of devices accessing enterprise systems
- Integrate with Microsoft Exchange, Lotus Notes, and Microsoft Office 365
- Leverage existing Active Directory/LDAP and Certificate Authorities
- Manage BlackBerry Enterprise Server (BES) policies
- Connect with other operational systems through robust web APIs

Centrally Manage Mobile Devices

We provide a unified mobile device management console for smartphones and tablets with centralized policy and control across multiple platforms.

- Configure email, calendar, contacts, Wi-Fi and VPN profiles over-the-air (OTA)
- Approve or quarantine new mobile devices on the network
- Create custom groups for granular management
- Distribute and manage public and corporate applications
- Securely share and update documents and content
- Define role-based administrative portal access rights
- Decommission devices by removing corporate data and MDM control

Proactively Secure Mobile Devices

This dynamic, end-to-end security and compliance management solution continuously monitors devices and takes action.

- Require passcode policies with configurable quality, length, and duration
- Enforce encryption and password visibility settings
- Set device restrictions on features, applications, iCloud, and content ratings
- Detect and restrict jailbroken and rooted devices
- Remotely locate, lock and wipe lost or stolen devices
- Selectively wipe corporate data leaving personal data intact
- Implement real-time compliance rules with automated actions
- Enable geo-fencing rules to enforce location-based compliance

Streamline Mobile Device Management Support

Info Exchange's MDM solution delivers the ability to diagnose and resolve device, user or application issues in real-time from a web-based portal; offering complete IT visibility and control, and ensuring optimum mobile user productivity.

- Access device views to diagnose and resolve issues
- Locate lost or stolen devices
- Reset forgotten passcodes
- Send messages to devices
- Update configuration settings in real time
- Help users help themselves with a self-service portal

Monitor and Report on Mobile Devices

Our dashboards deliver an interactive, graphical summary of your mobile device management operations and compliance allowing IT to report in real-time across the entire enterprise.

- Detailed hardware and software inventory reports
- Configuration and vulnerability details
- Integrated smart search capabilities across any attribute
- Customizable watch lists to track and receive alerts
- BYOD privacy settings block collection of personally identifiable information
- Mobile expense management for real-time data usage monitoring and alerting

For More Information

To learn more visit www.infoexchangeja.com

Unit 19, Lee Gore Business Centre, 31 Upper Waterloo Road, Kingston 10.

Phone [876.931.9552](tel:876.931.9552) | mybusiness@infoexchangeja.com